

Principal Terms for Micro Business Customers:

These are the Principal Terms for Micro Business Customers Only

Your company will be considered a micro business if it meets one of the two following criteria

1. You consume less than 293,000 kWh of gas per year or
2. You have fewer than 10 employees and your annual turnover or balance sheet is no greater than £2million

You are a Micro Business

1. You are being provided with details of the Principal Terms for Micro Business Customers
2. Within 10 working days of your agreement being accepted you will receive further information of these Principal terms, our General Terms and Conditions and a statement of the renewal terms which will apply at the end of your supply period by email.
3. You and/or an approved third party acting on your behalf will be contacted again at least 60 days before the end of your supply with renewal details.
4. The agreement sheet, the principal terms and the general terms make up our agreement and are legally binding.

How Long is the Agreement?

1. Your agreement is for a fixed period and starts on the supply date and ends on the end date shown on your agreement sheet. More details can be found in the general terms and conditions.

How Do I end my Agreement with you and prevent out of contract rates from being applied?

1. Your contract will automatically terminate on your contract end date. If you decide not to accept our renewal offer you will then be charged at our Out of Contract Rates from your contract end date until you switch supplier or agree a new contract with us. See our General Terms and Conditions.

How Do I switch Supplier?

1. If you choose to switch supplier at the end of your agreement you must appoint a new supplier to take over from the end date. In order to switch supplier, you must have paid all outstanding sums due to us under the terms of your agreement. If you have not done this, we have the right to prevent your transfer. See our General Terms and Conditions for more details. If you want to switch supplier before your end date, please see our General Terms and Conditions. ns.

How Much will I have to pay for Supply?

1. Our Charges to you are calculated using the contract rates you have agreed with us and the energy you have consumed (or are estimated to have consumed). Your contract rates are found on the front of your contract as we explain in this section. Our "Fixed" product is our fixed price product which limits what changes can be made to your price over the duration of your contract with us.

What will happen at the end of my agreement with you?

1. We will contact you in writing 60 days prior to your end date with details of your renewal offer. If you do not agree to our renewal offer then your contract will automatically terminate on your