

# Please fill in the whole form including official use box using a ball

Instruction to your

bank or building society to pay by Direct Debit

**point pen and send it to: Service user number**

UKGas Supply

Holy Oak Farm

Unit A, Suite 4,

Upton,

Snodsbury Worcester

WR7 4NH

# Name(s) of account holder(s)

FOR GAZPROM ENERGY OFFICIAL USE ONLY

This is not part of the instruction to your bank or building society.

**Bank/building society account number**

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**Branch sort code Instruction to your bank or building society**

Please pay UKGas Supply Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with UKGas

# Name and full postal address of your bank or building society

To: The Manager

Bank/building society

Postcode

Address

Supply and, if so, details will be passed electronically to my bank/building society.

Date

Signature(s)

# Reference

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Banks and building societies may not accept Direct Debit Instructions for some types of account

DDI1

This guarantee should be detached and retained by the payer.

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| The  Direct Debit  Guarantee |
| * This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits |
| * If there are any changes to the amount, date or frequency of your Direct Debit UKGas Supply will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request UKGas Supply to collect a payment, confirmation of the amount and date will be given to you at the time of the request. |
| * If an error is made in the payment of your Direct Debit, by UKGas Supply or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society   – If you receive a refund you are not entitled to, you must pay it back when UKGas Supply asks you to |
| * You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us. |